

BEXT Contact Information

Phone & Fax:

Main Tel. Line: 619 B-E-X-T-I-N-C (619 239 8462)
Toll free (USA only): 888 B-E-X-T-I-N-C (888 239 8462)
In Miami, Florida: 305 538 4666
Fax line: 619 239 8474

Please check out our latest products and occasional special offers at **www.bext.com**

Technical Support Lines:

Daytime Engineering Line: 619 - 685 3913 (English, Español, Français, Portuguese)
24 hours / 7 days a week **RADIO Hot Line:** 619 685 3917
24 hours / 7 days a week **TELEVISION Hot Line:** 619 685 3919

Please check out our technical updates & repair tips at **www.bext.com** under
“**Support/Technical Bulletins**”

E-mail addresses:

General: mail@bext.com
Sales: sales@bext.com
Support: support@bext.com
Call us to get the direct e-mail & direct number for the Bext representative in your territory.

BEXT Limited Two-Year Warranty Policy

All new units of the Bext Broadcast line are under warranty for a period of two years from the date of the original purchase, according to the original invoice or bill of sale, which you will need to retain and show to obtain warranty service.

The warranty includes all costs of parts and labor (with few exceptions, see below) to repair units when it has been determined that they are not performing satisfactorily, except when the malfunction is due to improper use or to transportation damage or to acts of God. In such cases Bext will still repair the units, but will charge the end user.

Bext's only warranty obligation will be to repair or replace the unit at its option. Some parts like vacuum tubes, semiconductors, cooling fans and similar standard commercial components are covered by the individual manufacturers' warranties and policies.

All repairs are intended to be performed at the Bext Inc. main facility unless otherwise specified by Bext Inc. The warranty does not include shipping charges and all the costs and arrangements for transportation and insurance will be the responsibility of the user. For those cases where it will be determined that the repairs will not be performed at the Bext Inc. main facility, all travel and lodging expenses for the necessary Bext personnel will be incurred by the user. All returns for repairs must be sent freight prepaid and follow the procedures stated on the first pages of the Bext manuals. Please do not ship returns without a Return Authorization Number as they may not be accepted. In no event shall Bext be liable for any indirect, incidental or consequential damages from the sale or use of the product. This disclaimer applies both during and after the term of the warranty. Please see Bext's complete conditions of contract for full details.